



**SELECTMEN'S OFFICE  
TOWN OF GILMANTON**

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The Gilmanton Board of Selectmen would like to congratulate our Town Administrator, Heather Carpenter, on the completion of her 2-year Certified Public Manager<sup>®</sup> program that was sponsored by the New Hampshire Bureau of Education and Training.

The NH Certified Public Manager<sup>®</sup> program is a nationally accredited management development program intended specifically for managers in federal, state, and local government. The program's primary goal is to improve the performance of public sector managers and the organizational performance of state, local, and federal government.

The CPM program provides a comprehensive course of study by which public managers acquire and apply best practices in management and public administration. The curriculum addresses seven key professional competencies. Students are introduced to foundational theories on public administration and management and then discuss their application to practical problems facing participants, their agencies/departments, and citizens. Those who complete the program are awarded the Certified Public Manager<sup>®</sup> (CPM) designation, which is a registered service mark of the National Certified Public Manager Consortium.

Mrs. Carpenter currently serves as our Town Administrator and Deputy Town Treasurer. She also serves as our Human Service Officer and is an active member of our Town's Joint Loss Committee. She has served our community in the past as a member of the Municipal Records Retention Committee, a Supervisor of the Checklist, and a Recording Clerk for the Trustees of the Trust Funds and the Budget Committee. Mrs. Carpenter started in the Selectmen's Office as an Administrative Assistant, then as the Assistant Town Administrator. She became the Interim Town Administrator in 2020 and was promoted to her current position in 2021.