

TOWN OF GILMANTON

FIRE DEPARTMENT 1824 NH Route 140 Gilmanton IW, NH 03837 Tel: (603) 364-2500

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Fire Chief Paul J Hempel III Deputy Chief Dennis Comeau



IMPORTANT INFORMATION CONCERNING AMBULANCE BILLING.

The town of Gilmanton utilizes the services of a third-party billing agency to bill and collect ambulance invoices. Quick Med Claims (QMC) is the agency we have retained to provide this service. We would like to provide you with information about the billing and collection process.

For many years, the Gilmanton Board of Selectman has supported a policy that residents would not be held liable for uncollected ambulance bills once insurance payments had been exhausted or if the patient was uninsured and was unable to pay an invoice.

Our department submits invoice reporting for all ambulance calls. QMC retrieves these reports and bills patients and their forms of insurance accordingly. If a patient is uninsured, an invoice will also be generated.

Due to our agency's billing policies, once insurance payments have been made and if a balance remains, you will continue receiving additional payment requests; as a Gilmanton taxpayer, if you choose, you may disregard these requests for payment.

The language in these form letters may seem a bit aggressive as the agency is trying to settle a debt.

You may receive up to 3 or 4 requests. Once the billing aging has gone through the process, these bills will be written off.

It is important to note that these uncollected invoices will not be reported to a collection agency.

The policy for repayment of Ambulance invoices for residents is for transports made by the Town of Gilmanton Fire Department only.

If you are transported by another agency other than GFD, you will be liable for transport costs.

Should a question arise concerning a bill, you may reach out to QMC directly at 800-901-1155 or contact the Fire Chief at 603-364-2500.